Green Journals

International Approved Journals

Journal Information

Journal Title	SERVICE SCIENCE
Publisher	INFORMS
ISSN	2164-3962
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Database	Clarivate
Domain	Health Sciences, Physical Sciences, Social Sciences

Classification History

Year	A+	A	B	C
2026		✓	✓	
2025		✓	✓	
2024		✓	✓	
2023		✓	✓	
2021/2022		✓	✓	
2020		✓	✓	
2019		✓	✓	
2018		✓		

Classification: The table above shows all journal classifications recorded for each classification year in the Green Journals database. A journal may have more than one classification in the same year.

Recent Articles

Opaque Selling with Dynamic Pricing and Demand Learning
2026-10-8
Authors: Laura Sprenkels, Zumbul Atan, Ivo of Adan et al.
DOI: 10.1287/serv.2025.0136

From Clicks to Care: How Digital Leadership Shapes Service Employee Well-Being
2026-9-2
Authors: Gao Qiang, Ali Nawaz Khan, Zhang Hui
DOI: 10.1287/serv.2025.0095

Shall You Get an Invasive Examination? An AI-Driven Risk Stratification Model for Individuals with Suboptimal Health Status
2026-9 Vol. 18 Issue 3 Pages 177-195
Authors: Chia-Yu Lai, Jen Yu, Chieh Lee et al.
DOI: 10.1287/serv.2025.0067

Introduction to the Service Science Special Issue on the Impact of AI on Service Design and Delivery
2026-9 Vol. 18 Issue 3 Pages 155-156
Authors: Maxime C. Cohen, Tinglong Dai, Beibei Li
DOI: 10.1287/serv.2026.intro.v18.n3

Inventory Management with Transformer: Automated Decision Making for Order Timing and Quantity
2026-9 Vol. 18 Issue 3 Pages 196-211
Authors: Mo Liu, Yumo Bai, Meng Qi et al.
DOI: 10.1287/serv.2024.0236

When AI Is Not Enough: Reducing Diagnostic Errors with Radiologist Oversight
2026-9 Vol. 18 Issue 3 Pages 161-176
Authors: Junyang Cai, Noa Zychlinski
DOI: 10.1287/serv.2024.0234

Generative AI Can (Finally) Unlock Potential of Data-Driven Leadership
2026-9-1 Vol. 18 Issue 3 Pages 157-160
Authors: Ravi Bapna, Anindya Ghose
DOI: 10.1287/serv.2025.0172

Service Science Editorial Board, 2026
2026-9 Vol. 18 Issue 3 Pages ii-ii
DOI: 10.1287/serv.2026.eb.v18.n3

Is Information Transparency a Blessing or a Curse Under Trade Credit in Competing Supply Chains?
2026-8-5
Authors: Hao Huang, Zelong Yi, Zhen Tan et al.
DOI: 10.1287/serv.2025.0134

Near-Optimal Replacement Policies for Offshore Wind Farms
2026-6-29
Authors: Morteza Soltani, Amin Khademi, Jeffrey P. Kharoufeh
DOI: 10.1287/serv.2025.0001