Green Journals

International Approved Journals

Journal Information

Journal Title	International Journal of Service Science, Management, Engineering, and Technology
Publisher	IGI Global Publishing
ISSN	1947-959X
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Database	SCOPUS
Domain	Physical Sciences, Social Sciences

Classification History

Year	A+	A	B	C
2026			✓	
2025			✓	
2024			✓	
2023			✓	
2021/2022			✓	
2020			✓	
2019				
2018				

Classification: The table above shows all journal classifications recorded for each classification year in the Green Journals database. A journal may have more than one classification in the same year.

Recent Articles

A Hybrid Blockchain-PKI Architecture for Interbank Guarantee Systems
2026-10-26 Vol. 17 Issue 1 Pages 1-19
Authors: Ba-Lam Do, Giang Nguyen Thuc Huong, Trang Ha Thi Thu et al.
DOI: 10.4018/ijssmet.426048

From Cloud-Based Information Systems to Data-Driven Decisions
2026-10-26 Vol. 17 Issue 1 Pages 1-23
Authors: Nada Saleh Alshamrani
DOI: 10.4018/ijssmet.426047

Agent-Controlled Touchpoint Dominance for Satisfaction and Loyalty in E-Commerce
2026-10-23 Vol. 17 Issue 1 Pages 1-28
Authors: Alexey Starostin, Anna Veselova
DOI: 10.4018/ijssmet.425687

The Strategic Leadership and the Development of AI Capabilities
2026-8-25 Vol. 17 Issue 1 Pages 1-26
Authors: Sarwar Khawaja
DOI: 10.4018/ijssmet.420182

Economic Policy Uncertainty and Earnings Management
2026-8-20 Vol. 17 Issue 1 Pages 1-18
Authors: Phan Dien Vy
DOI: 10.4018/ijssmet.419493

Bottleneck and Capacity Management in Religious Facility
2026-8-20 Vol. 17 Issue 1 Pages 1-22
Authors: Shamsuddin Ahmed, A. Al Blaihshi, Mohammed Aman
DOI: 10.4018/ijssmet.419534

Implementing Service Excellence in Organisations
2026-8-17 Vol. 17 Issue 1 Pages 1-19
Authors: Gianfranco Walsh, Alexander Deseniss, Axel Lippold et al.
DOI: 10.4018/ijssmet.418944

QFD for Innovation, Creativity, and Effective Engagement in Engineering Education
2026-8-7 Vol. 17 Issue 1 Pages 1-24
Authors: Shamsuddin Ahmed, Mohammed Aman
DOI: 10.4018/ijssmet.418231

Visible Queues, Conflicting Signals
2026-8-4 Vol. 17 Issue 1 Pages 1-17
Authors: Park Jeong Mi, Kim Gwi-Gon
DOI: 10.4018/ijssmet.417672

Supporting Traditional Manual Software Process With AIware
2026-7-23 Vol. 17 Issue 1 Pages 1-27
Authors: Nalinee Sophatsathit
DOI: 10.4018/ijssmet.416696