Green Journals

International Approved Journals

Journal Information

Journal Title	Journal of Service Management
Publisher	
ISSN	1757-5818
E-ISSN	
Database	Journal quality
Domain	Health Sciences, Physical Sciences, Social Sciences

Classification History

Year	A+	A	B	C
2026		✓	✓	
2025		✓	✓	
2024		✓	✓	
2023		✓	✓	
2021/2022		✓	✓	
2020		✓	✓	
2019		✓	✓	
2018		✓		

Classification: The table above shows all journal classifications recorded for each classification year in the Green Journals database. A journal may have more than one classification in the same year.

Recent Articles

The future workplace: developing the human-machine symbioscape
2026-10-29 Pages 1-24
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DOI: 10.1108/josm-11-2025-0643

Understanding the spillover effect of personal AI use on service innovation: the role of psychological capital and conscientiousness
2026-10-26 Pages 1-26
Authors: Dustin Maneethai, Wen Chang, Huy Gip et al.
DOI: 10.1108/josm-11-2025-0622

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2026-10-6 Vol. 37 Issue 6 Pages 271-292
Authors: Huy Gip, Richard Currie, Wen Chang
DOI: 10.1108/josm-05-2025-0238

Reversed conspicuousness: turning conspicuousness upside-down in luxury brands' extended services
2026-9-29 Pages 1-21
Authors: Jonas Holmqvist, Jochen Wirtz, Domenic Winfrey
DOI: 10.1108/josm-07-2026-0546

Uncovering affordances for mutualistic value co-creation between humans and nonhuman actors: the ecocentric service ecosystems framework
2026-9-29 Pages 1-32
Authors: Mayara Emilia Barbosa Souza, Jorge Grenha Teixeira, Abílio Pereira Pacheco et al.
DOI: 10.1108/josm-11-2025-0630

Fueling service initiative: how AI assimilation shapes employees' proactive service behavior through AI crafting
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DOI: 10.1108/josm-08-2025-0421

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2026-8-3 Pages 1-23
Authors: Nour Osama Morsy Mohamed, Jan Hendrik Schumann
DOI: 10.1108/josm-11-2025-0582

Biophilic sounds: enhancing healthy food and beverage selection
2026-7-17 Vol. 37 Issue 6 Pages 249-270
Authors: Megan Phillips, Eduardo Rech
DOI: 10.1108/josm-10-2025-0530

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2026-7-9 Pages 1-19
Authors: Seidali Kurtmollaiev, Tor Wallin Andreassen
DOI: 10.1108/josm-05-2026-0421

Guest editorial: Service transformation: key forces, challenges and implications
2026-7-3 Vol. 37 Issue 4 Pages 561-565
Authors: Janet McColl-Kennedy, Jochen Wirtz, Christoph Breidbach
DOI: 10.1108/josm-07-2026-618