Green Journals

International Approved Journals

Journal Information

Journal Title	International Journal of Services Technology and Management
Publisher	Inderscience Publishers
ISSN	1460-6720
E-ISSN	1741-525X
Database	SCOPUS
Domain	Physical Sciences, Social Sciences

Classification History

Year	A+	A	B	C
2026			✓	
2025			✓	
2024			✓	
2023			✓	
2021/2022			✓	
2020			✓	
2019			✓	
2018				

Classification: The table above shows all journal classifications recorded for each classification year in the Green Journals database. A journal may have more than one classification in the same year.

Recent Articles

Developing good parliamentary AI practices and monitoring their compliance with IPU standards
2026 Vol. 1 Issue 1
Authors: Boldizsár Szentgáli Tóth, Rudolf Berkes, Orsolya Zita Ferencz
DOI: 10.1504/ijstm.2026.10079900

A Multigroup Analysis For Service Brand Loyalty Across Generations X, Y and Z
2026 Vol. 1 Issue 1
Authors: Joaquim A. Casaca, Pedro Miguel, Frederico Caetano et al.
DOI: 10.1504/ijstm.2026.10079434

Effects of digital transformation on employees and managers - protection against work intensification, case - hospitals
2025 Vol. 30 Issue 2/3 Pages 198-216
Authors: Jens Eilers, Rozalia Sulikova
DOI: 10.1504/ijstm.2025.149173

Evaluating Public Administrative Services in Vietnam: A Dual-Model Comparison of SERVQUAL and SERVPERF
2025 Vol. 30 Issue 5
Authors: Nhu Dung Co, Nguyet Minh Nguyen, Thi Hong Viet Bui et al.
DOI: 10.1504/ijstm.2025.10071596

Methods and instruments of adaptive control over an intelligent enterprise using the weak signals
2025 Vol. 30 Issue 4 Pages 284-305
Authors: Vasyl Teslyuk, Ivan Tsmots, Hanna Nazarkevych
DOI: 10.1504/ijstm.2025.150790

Are We on the Right track Challenges of Current Theoretical Research in Smart Waste Management vs. Practical Application in Case Studies
2025 Vol. 1 Issue 1
Authors: Tobias Knayer, Natalia Kryvinska
DOI: 10.1504/ijstm.2025.10074847

Consumer protection versus ecological sustainability - theoretical and practical aspects in the tyre recycling industry
2025 Vol. 30 Issue 2/3 Pages 91-103
Authors: Katarína Gubíniová, Philipp Seuser, Malgorzata A. Jarossová et al.
DOI: 10.1504/ijstm.2025.149164

Evaluating public administrative services in Vietnam: a dual model comparison of SERVQUAL and SERVPERF
2025 Vol. 30 Issue 5 Pages 1-19
Authors: Thuy Nguyen Thi Le, Thi Hong Viet Bui, Viet Hoang Dinh et al.
DOI: 10.1504/ijstm.2025.146761

The Impact of Environmental Friendliness of Drone in Delivery Services on Customer Intention to Use
2025 Vol. 30 Issue 1
Authors: Nguyen Thi Khanh Chi, Vu Huyen Phuong
DOI: 10.1504/ijstm.2025.10069913

Sentiment shifts: sentiment analysis of annual reports during key economic and political periods
2025 Vol. 30 Issue 2/3 Pages 166-181
Authors: Lívia Kelebercová, Michal Munk, Anna Pilková et al.
DOI: 10.1504/ijstm.2025.149171