Green Journals

International Approved Journals

Journal Information

Journal Title	Service Industries Journal
Publisher	
ISSN	0264-2069
E-ISSN	
Database	Journal quality
Domain	Physical Sciences, Social Sciences

Classification History

Year	A+	A	B	C
2026		✓	✓	
2025		✓	✓	
2024		✓	✓	
2023		✓	✓	
2021/2022		✓	✓	
2020		✓	✓	
2019		✓	✓	
2018		✓		

Classification: The table above shows all journal classifications recorded for each classification year in the Green Journals database. A journal may have more than one classification in the same year.

Recent Articles

The algorithmic third actor in service work
2026-10-15 Pages 1-35
Authors: Fayyaz Khan
DOI: 10.1080/02642069.2026.2744747

AI leadership: employee perceptions and pathways to compliance
2026-10-8 Pages 1-41
Authors: Tuan (Todd) Cao, Mai Nguyen, Tuan Phong Nham et al.
DOI: 10.1080/02642069.2026.2741892

Editorial: Healthy Aging and the Service Industries
2026-10-6 Vol. 46 Issue 13-14 Pages 1141-1146
Authors: Metin Kozak, Xuan Lorna Wang, Jun Wen
DOI: 10.1080/02642069.2026.2742526

Fostering frontline employee trust in service robots through outcome interdependence
2026-10-1 Pages 1-24
Authors: Qiushi Wang, Ping Han, Shuwei Hao
DOI: 10.1080/02642069.2026.2737151

How generative AI shapes customer input on video platforms
2026-9-30 Pages 1-39
Authors: Qingan Wu, Xiping Liu, Mingsong Mao et al.
DOI: 10.1080/02642069.2026.2740556

Collaborating with service robots: enhancing work engagement and job outcomes
2026-9-30 Pages 1-32
Authors: Won-Moo Hur, Kyungwon Lee, June-ho Chung
DOI: 10.1080/02642069.2026.2737152

Human-as-the-Lead (HatL): reconceptualising human agency in AI-augmented work and its implications for employee and customer experience
2026-9-29 Pages 1-32
Authors: K. Vinaykumar Nair, K. R. Jayasimha
DOI: 10.1080/02642069.2026.2740555

Rethinking HR through AI: a sectoral analysis of customer complaints and training programs in tourism
2026-9-27 Pages 1-29
Authors: Özlem Ari, Bayram Sahin, Ozge Erdal et al.
DOI: 10.1080/02642069.2026.2737149

Hybrid service agency: human–robot collaboration and workforce transformation in hospitality and tourism
2026-9-23 Pages 1-28
Authors: Matteo Borghi, Phatcharasiri Ratcharak, Babak Taheri
DOI: 10.1080/02642069.2026.2733550

AI-TRUST: A transparency protocol for Generative AI-assisted research
2026-9-17 Pages 1-59
Authors: Fatih Celik, Blend Ibrahim, Sameer Hosany et al.
DOI: 10.1080/02642069.2026.2727027